



Rulemaking Meeting #8: Provider Registration

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Agenda

- Housekeeping / Common terms
- Registration basics
- Provider registration
- Discussion

Housekeeping

- Please use Q&A feature to ask questions during the presentation
- Chat will open for discussion at the end of the presentation
- The recording of this webinar will be made available at <https://wacaresfund.wa.gov/rulemaking>
- Next meeting: June 12th from 2pm-4pm to discuss provider registration requirements

Purpose

- The purpose of this meeting is to hear ideas from the public about rulemaking for DSHS WA Cares rulemaking.
- Please direct program questions to WACares@dshs.wa.gov

Common terms

Department of Social and Health Services	DSHS
Employment Security Department	ESD
Health Care Authority	HCA
Long-term services and supports	LTSS
Revised Code of Washington	RCW
Washington Cares Fund / WA Cares Fund	WCF
Washington Administrative Code	WAC



Registration Basics

RCW 50B.04.020(3)

The department of social and health services shall:

(c) Register long-term services and supports providers that meet minimum qualifications;

(d) Discontinue the registration of long-term services and supports providers that: (i) Fail to meet the minimum qualifications applicable in law to the approved service that they provide; or (ii) violate the operational standards of the program;

RCW 50B.04.020(3)

The department of social and health services shall:

(e) Disburse payments of benefits to registered long-term services and supports providers, utilizing and leveraging existing payment systems for the provision of approved services to eligible beneficiaries under RCW 50B.04.070;

What is a registration?

- Registration is a type of license under chapter 35.04 RCW
- Registration grants approval by a specific entity to do a form of work

What is a contract?

- A contract is an agreement between DSHS and a provider.
- Under Chapter 39.42 RCW, DSHS must contract with providers to pay for WA Cares services.
- Contracting establishes the means for providers to obtain approval from beneficiaries prior to providing services.
- Contracting establishes the monitoring program necessary for ongoing implementation of the registration.

Registration with contract

- Under 50B.04.020, registration is a requirement to be a provider for WA Cares benefits
- The registration approves a provider to do approved services
- Within the registration requirement, a provider must have a contract.
- The contract provides the framework for DSHS to issue payments to providers on behalf of beneficiaries through a designated payment system



Registration Process

RCW 50B.04.020(3)

The department of social and health services shall:

(c) Register long-term services and supports providers that meet minimum qualifications;

(d) Discontinue the registration of long-term services and supports providers that: (i) Fail to meet the minimum qualifications applicable in law to the approved service that they provide; or (ii) violate the operational standards of the program;

Minimum Qualifications

- The provider must:
 - Have a valid license for the service(s) they want to provide beneficiaries
 - Pass a criminal background check
 - Have an active WA Cares contract for the service(s) they want to provide beneficiaries
 - Agree to the operational standards set by the program

Operational Standards

- Operational standards will be adopted in rule
- Examples:
 - Notify the department of address change
 - Hold liability insurance
 - Cooperate with monitoring activities
 - Submit payment claim requests within 60-days of service
 - Use ProviderOne to submit preauthorizations to beneficiaries and submit claims for payment of services
 - Notify the department if a beneficiary passes away or has a major incident during service provision
 - Notify the department of changes in ownership
 - Notify the department if no longer meet the minimum qualifications
 - Report suspected abuse, abandonment, neglect, or financial exploitation to Adult Protective Services and Law Enforcement when applicable

Becoming a registered provider

- Complete an application
 - Provide proof of meeting minimum qualifications for the service(s) they want to provide
 - Provide documentation necessary to obtain a DSHS contract for WA Cares Fund Program
- Complete a background check
 - A Character, Competency, and Suitability review may be needed for background checks with prior criminal convictions
- Obtain a DSHS contract for WA Cares Fund Program
- Once registered, a provider will be listed on the Community Living Connection website and beneficiaries can choose to work with the provider.



Discussion

Discussion

- When thinking of a provider registration process, what would you recommend?

Discussion

- When thinking of a provider contracting process, what would you recommend?

Discussion

- What operational standards would you recommend to maintain the integrity of service provision?

Discussion

- What operational standards would you recommend be excluded, and why?

Discussion

- What else should be considered regarding the provider registration process as it relates to rulemaking?

Resources

- DSHS website: <https://wacaresfund.wa.gov/rulemaking>
- ESD website: <https://esd.wa.gov/newsroom/rulemaking/ltss>
- HCA website: <https://www.hca.wa.gov/about-hca/rulemaking>
- Questions related to the WA Cares program, please email WACares@dshs.wa.gov



Thank you!

We look forward to continuing this discussion in upcoming meetings

Questions about the WA Cares Fund rulemaking process?

Contact Arielle Finney at Arielle.Finney2@dshs.wa.gov

Questions about the WA Cares Fund program?

Contact the WA Cares Fund Customer Care Team at WACares@dshs.wa.gov